

Thank you for choosing SeaWorld Orlando for your Education Sleepover!

We are excited that you are attending with your students and we look forward to hosting your group. Take this time to review your receipt to ensure all program information and participant numbers are accurate.

Enclosed you will find important sleepover information including:

- A "Frequently Asked Questions" section containing important information for you and your group about your upcoming sleepover program.
- Payment Information
- Participant Count Sheet
- Health History forms and releases. Please make copies and distribute to your participants;
 ALL PARTICIPANTS, INCLUDING ADULTS, MUST TURN IN A COMPLETED PACKET BEFORE YOUR PROGRAM CAN BEGIN.

To make changes or adjustments to your reservation, please call (407) 545-5550, option 5 or send an email to OCC-Education@seaworld.com.

If you have any questions about your sleepover or about any of the information included in this packet, please call our Education Programs management team at 407-620-7105 or email us at swfedprograms@seaworld.com.

We would like to invite you to take a few minutes after your sleepover program to give us your feedback by visiting survey.seaworldentertainment.com/zs/KDCsFH.

FREQUENTLY ASKED QUESTIONS

Please share the important information in this "Frequently Asked Questions" section with your group leaders and chaperones prior to your visit. We welcome you to contact us if you have any questions about your reservation or any of the following information.

What does my sleepover include?

- Your group sleepover includes an opportunity to sleep at one of SeaWorld's amazing animal exhibits.
- Pizza dinner and a continental breakfast.
- Fun and interactive educational activities appropriate to the grade level of your group. SeaWorld's sleepovers are specifically designed for students in grades $2^{nd} 12^{th}$. Students of other grade levels are not recommended. Infants and toddlers will not be admitted due to the nature of the program. Groups of mixed grade levels will be taught at a level appropriate to the majority of the students.
- Your sleepover also includes park entry for all sleepover participants on the day after your program.

What should I pack?

To help your group prepare, please share this packing list with them:

Sleeping bag and pillow. SeaWorld provides sleeping mats at all sleepover venues.
Optional: Air mattresses & cots are permitted, but please note that space is limited. Air
mattresses should be no larger than twin size and preferably self-inflating, as access to outlets
cannot be guaranteed. Participants are responsible for the inflation and care of their mattress.
Toothbrush, toothpaste, washcloth, hand towel, and any other necessary toiletries (there are no
shower facilities).
Any needed medication
Warm pajamas and a complete change of clothes for the next day. Note: The weather can be
unpredictable in Orlando and temperatures in the sleeping venues can vary (some venues are
chilly!) so layers are recommended.
Comfortable, close toed shoes. There is a great deal of walking throughout the program. Some
surfaces might be wet, so sandals, flip-flops etc. are not recommended.
Light jacket/sweatshirt
Umbrella and/or a raincoat
Camera (Electronics such as iPads/iPods, handheld games, etc. are not recommended)
SeaWorld is not responsible for lost or stolen items.
Group leader(s): Please remember to bring completed forms for all adults and children
attending the sleepover on the evening of your program.

Please keep in mind that you will be responsible for the storage of your group's belongings during your free time in the park after your sleepover program. All bags entering the park are subject to search.

When/Where do I arrive?

- Please plan to arrive at the Education Programs Entrance for your sleepover program between 5:45 6:00 PM. Your program will start promptly at 6:00 PM. Please keep in mind that if you are late, you will miss a portion of your program. Early arrivals cannot be accommodated.
- SeaWorld recommends carpooling or otherwise consolidating your transportation to reduce the amount of parking fees. **SeaWorld does not provide complimentary parking for sleepover vehicles.** Parking fees are non-refundable.
- All sleepover participants will be entering through the Education Programs Entrance. Enter through
 the park's main entrance located on Central Florida Parkway. Enter the "Education" parking lot by
 passing through the main toll plaza and taking the first right immediately after the toll plaza. Follow
 the traffic cones to the back of the "Education" parking lot. Buses are not charged to enter the
 parking lot through the toll plaza; however individual vehicles (cars, vans, trucks) will be assessed a
 parking fee.

What will we have to eat?

- Cheese and pepperoni pizza along with water, Powerade, and Sprite will be served at approximately 7:15 pm. An ice cream snack is available for dessert.
- Breakfast is continental style, with assorted cereals, muffins, fruit and juice.
- Specialized meals are <u>not</u> available. If you or someone in your group has an allergy or aversion to the food provided on the sleepover program, you may bring your own food. We recommend lunchbox-size soft coolers or disposable containers. Large hard-sided coolers are not permitted in the park. Refrigeration and microwaves are not available.
- If you are bringing food for your group please keep in mind that food items and beverages other than water may not be consumed inside the sleeping venues.

For the safety of our guests and animals, glass bottles, straws, and drink lids are not permitted in the park. Alcoholic beverages are not allowed under any circumstances.

Where will we sleep?

- The possible venues available are Beluga, Dolphin, Coral Reef, Manta, Manatee, Sea Turtle and Penguin. Each venue is unique, with its own perspective on the animals. All venues are air conditioned. Restroom facilities are available within a short walking distance of all sleeping venues, but shower facilities are NOT available.
- The Education team members assigned to your program will remain with your group throughout the evening. As a reminder, SeaWorld employs both male and female Education team members to supervise sleepovers. All SeaWorld Education team members submit to random fingerprinting, drug testing, and background checks covering the entire United States.

Please be aware that the visibility of animals at any venue can vary depending on animal behavior, season, and animal husbandry requirements. Lighting patterns in the venues are established to meet the animals' needs and cannot be adjusted for sleepover programs.

What will we do the next day?

- Your sleepover concludes when the park opens, typically between 9:00 and 10:00 am. After morning activities and before breakfast, your group will be escorted back to your personal vehicles or your bus to store your sleepover gear. Buses should plan to return to the Education Programs Gate by 7:45 AM the morning after the sleepover to collect the group's sleepover belongings and then park at the Bus Parking area, near the Main Gate, where your group will be exiting.
- Once the entire group is ready, your Education team members will escort your group back into the park and release you to enjoy free time for the day. At the end of your day in the park, please exit through SeaWorld's Main Gate (located at the front entrance to the park) to return to your vehicle(s).
- Additional guests or family members who wish to join the group for their day in the park should plan to
 purchase a general admission park ticket online at SeaWorldOrlando.com or onsite at SeaWorld's Main
 Gate. Please arrange ahead of time to meet any additional guests in the park after it has opened to
 guests.

What else should I know?

SeaWorld's sleepovers are committed to being drug and alcohol free environments. The use of alcohol
or drugs of any kind is not permitted during your sleepover program. Persons under the influence of
controlled substances or alcohol, or in possession of the same, are prohibited from participation in the
sleepover and at the discretion of SeaWorld may be asked to leave the premises. All participants are
expected to comply with instructions and safety guidelines given by the Education team members who
are leading the sleepover.

Sample Sleepover Schedule

5:45 – 6:00 PMArrival and check-in
6:30 – 9:45 PMEducational Activities (Dinner at 7:15)
9:45 – 10:45 PMUn-pack and set up sleeping area
10:45 PM – midnight*Bedtime
6:15 – 6:45 AMWake-up and pack-up
6:45 – 7:30 AMEducational Activities
7:45 AMLoad sleepover belongings onto bus or into personal vehicles
8:15 AMContinental Breakfast
9:00 AMPlay all day at SeaWorld

^{*}This schedule is an example. Times vary according to park hours and activities. Please note that depending on park events and hours, bedtime may be as late as midnight.